EVOLVEO

MultiMedia Box C4

www.evolveo.com

Dear customer,
Thank you for choosing the EVOLVEO MultiMedia Box C4.
We believe it will bring you a lot of fun and satisfaction.
Please do read user manual before you operate the device.
Android and Android TV are trademarks of Google LLC.

Safety instruction

- Please keep the device in horizontal position
- Please use the provided power adapter
- Please keep the device away from the heat source to avoid any damage to the machine.
- Keep the device in a proper ventilated area.
- Please keep the device away from damp and dusty environment to avoid fire and electric shock.
- Promptly shut down the device and unplug power adapter if the machine starts emitting smoke or in case there is a burning smell coming out of the device.
- Please unplug the power adapter in case device is not used for a long time.
- Do not put any heavy stuff on the top of the device.
- Do not plug power adapter with wet hands.
- Do not dis-assemble, modify the device by yourself to avoid any shock or damage to the device.
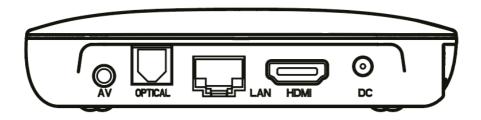- Do not use the damaged power cable and plug.

Accessory List

- Android TV Box
- Power Adapter
- Remote Control
- HDMI Cable
- User Manual

Hardware

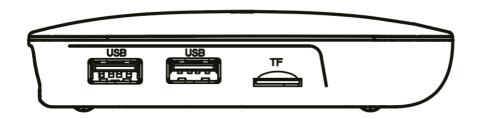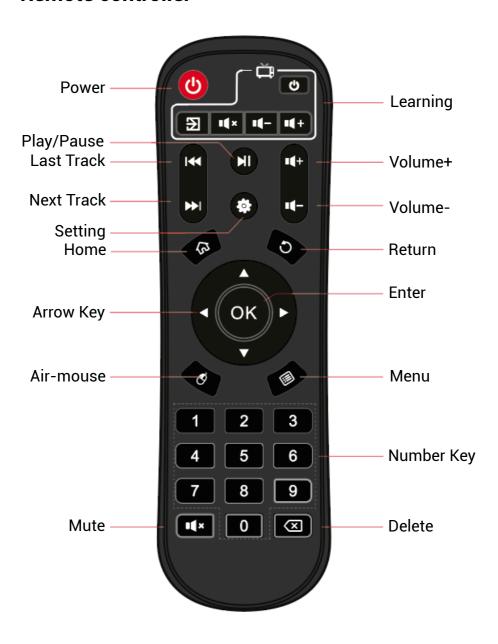Front Panel

Side Panel

Rear Panel

Remote controller

Power

Learning

Play/Pause

Last Track

Volume+

Next Track

Volume-

Setting

Home

Return

Enter

Arrow Key

Air-mouse

Menu

1　2　3

4　5　6　Number Key

7　8　9

Mute

0

Delete

Pairing the programmable buttons on the remote control with the TV remote control:

Press the black "On" button for 5 seconds until the indicator is permanently on.

Press the programmable button to which you want to load the code.

Position the remote controls opposite each other with a distance of 3-5 cm between them so that the IR diodes point towards each other. We recommend that you perform this on a table to avoid interrupting the signal during copying.

Press and hold the button of the remote control the function of which you want to copy until the diode on the programmable remote control flashes 3 times and thus confirms receiving the code.

In case of an error while loading the code the diode flashes 5 times - repeat the process.

To end pairing, press any button other than those with the programming function.

System Connection

Please refer to below pictures and instructions to connect TV, Power, Network, and other devices.
Note: Before connecting, please switch to all equipment to be connected (such as this device and TV power)

Connection with TV
Connect HDMI/AV cable to HDMI/AV port of the Android TV box and TV set.

Connection with network
Plug the Ethernet cable to LAN port of the Android TV box, the other side to LAN port of router or Ethernet port of home broadband network.

Connection with power
Connect the power adapter to the Android TV box. After power on, it will start automatically.

Wireless keyboard and mouse support
EVOLVEO MultiMedia Box C4 supports 2.4 GHz wireless standard for keyboard or mouse connected.

Note: Before power on, please switch the signal input of the TV to correct source.

Tips: The Android TV box supports Wi-fi as well. Go to Settings-Network and the select the relevant SSID. Select connect, enter password to W-Fi.

Technical Specifications

- 64-bit quad core ARM® Cortex™ A55 CPU processor
- ARM G31™ MP2 GPU processor
- Android 9.0 AOSP
- HDMI 2.1, AV out, S/PDIF
- 4GB RAM, 32GB storage memory
- 1× USB 3.0, 1× USB 2.0
- Dual Band Wi-Fi 2.4/5.8G 802.11b/g/n/ac (2T2R MIMO)
- RJ45 Ethernet, Bluetooth 4.2
- Micro SDHC/SDXC card slot (Max. 32GB support)
- Operation Temperature 0 - 40°C
- Power input DC 5V, 2A
- Power adaptor AC100-240V, 50/60Hz
- Power consumption <8W

Troubleshooting

Issue	Possible reason	Solution
After turn-on, no display	The power chord is not connected, or socket without power supply	Connect power plug, ensure normal voltage electrical outlet
TV with image, without audio	• Audio cable is not connected. • Android TV box in MUTE mode • Volume is too low	• Reconnect the audio cable • Please press mute button • Turn up the volume
Fail to connect the network	• Cable connect is abnormal • Wi-Fi closed or the signal is too weak	• Please reconnect internet • Please restart the Wi-Fi or adjust the position of the router

Controller failure	• Remote control is not in the correct direction • Remote control is with low battery • Remote control is broken	• Please aim at the front panel's sensor and try again • Please change batteries • Please send it to local maintenance for checking

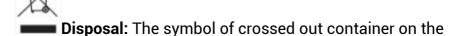**Do you still need an advice after reading this guide?**
First read "Frequently Asked Questions" at **www.evolveo.com** or contact the **EVOLVEO** technical support.

Warranty and post-warranty service
Repairs and servicing may only be carried out in an authorized service centres for EVOLVEO products (see www.evolveo.com), otherwise you may damage your mobile phone and lose the warranty.

The warranty DOESN'T APPLY to:
- using the device for other purposes than it was designed to
- installation of another firmware then the one that was installed as the original from the factory or firmware that can be downloaded manually or automatically from the device menu
- mechanical damage of caused by inappropriate using
- damage caused by the natural elements as fire, water, static electricity, overvoltage and so on
- damage caused by unauthorized repair
- damage of the guarantee seal or unreadable serial number of the device

Disposal: The symbol of crossed out container on the product, in the literature or on the wrapping means that in the European Union all the electric and electronic products, batteries and accumulators must be placed into the separate salvage after finishing their lifetime. Do not throw these products into the unsorted municipal waste

DECLARATION OF CONFORMITY

Hereby, the company Abacus Electric, s.r.o. declares that the EVOLVEO MultiMedia Box C4 is in compliance with the requirements of the standards and regulations, relevant for the given type of device.
Find the complete text of Declaration of Conformity at ftp://ftp.evolveo.com/ce

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